

<b>Meeting:</b>	<b>Health &amp; Social Care Overview &amp; Scrutiny Committee</b>
<b>Meeting date:</b>	<b>29 January 2016</b>
<b>Title of report:</b>	<b>Healthwatch Herefordshire update</b>
<b>Report by:</b>	<b>Chair, Healthwatch Herefordshire</b>

## **Classification**

Open

## **Key Decision**

This is not an executive decision

## **Wards Affected**

Countywide

## **Purpose**

To consider an update from Healthwatch Herefordshire.

## **Recommendation(s)**

That:

- a) the report be noted; and
- b) any items for further attention be identified for addition to the committee's work programme

## **Alternative options**

There are no alternative options as this report is for information.

## **Reasons for recommendations**

Healthwatch Herefordshire receives key information from public feedback and consultations which help to provide a picture of the community's views on health and social care needs within the county. This information supports the identification of items for scrutiny for inclusion on the committee's work programme.

## **Key considerations**

- 3 The committee is asked to consider the update from Healthwatch Hereford, having regard to the following topics:
  - Urgent care services;

- Mental health commissioning;
- Adult Services/impact of the Care Act;
- Access to services at the county hospital, Hereford;
- Primary health care for children and young people;
- Provision of care at home and Independent Living Fund;
- Development of compliments and complaints system; and
- Engagement with Wye Valley Trust, in particular, PALS (patient liaison service) and 1 Ledbury Road.

## **Community impact**

- 4 The topics selected for scrutiny should have regard to what matters to residents of Herefordshire.

## **Equality duty**

- 5 The topics selected need to have regard for equality issues.

## **Financial implications**

- 6 The cost of the work of the committee will have to be met within existing resources. It should be noted that scrutiny running costs will be subject to an assessment to support appropriate processes.

## **Legal implications**

- 7 The council is required to deliver an overview and scrutiny function.

## **Risk management**

- 8 There is a reputational risk to the council if the overview and scrutiny function does not operate effectively. The arrangements for the development of the work programme should help mitigate this risk.

## **Consultees**

- 9 Following initial consultations on topics for scrutiny with directors and members of the Cabinet, all members of the Council are invited to suggest items for scrutiny.

## **Appendices**

Appendix A – Healthwatch Herefordshire update report

## **Background papers**

None identified.